



Subject Thanks for resolving our Street Drainage over flow
From gchandrasekar govindaswamy <gchandru_1967@yahoo.com>
To cmwssba13@gmail.com <cmwssba13@gmail.com>
Cc MD CMWSS <cmwssb@md2.vsnl.net.in>
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Dear Sir and Madam,

We are from 14th Cross Street, Thiruvalluvar Nagar, Thiruvanniyur, Chennai-600 041. We lodged a complaint regarding our street's drainage over flow during this November and December rainy season. Because of sincere and dedicated team work at Depot 182 and 181 of Thiruvanniyur area, all drainage over flow stopped which includes our street also. First we convey our sincere thanks for stopping the Drainage over flow in all streets including our street on war foot basis as assured by you. Especially hats off to 1) Shri. Dayalan, Area Engineer, Adyar 2) Shri. Pugazenthi, Dy. Area Engineer, Adyar 3) Madam Shrimathi. Mahalakshmi, Assistant Engineer, Depot 182, Thiruvanniyur, 4) Shri. Kirupagaravel, Assistant Engineer, Depot 181, Thiruvanniyur. During this toughest season, This team along with good and hard working workers, Staffs like Shri. Muthu, Drivers of Stilt removing van, Drivers of Jet Rod machine lorries were working hard in 182 and 181 Depots at all areas of Thiruvanniyur. We have seen all your team at various locations during this period. We have witnessed the CMWSSB Team work's whole process of identifying the burst at Thiruvanniyur Pumping Station behind Thiruvanniyur Bus Terminus. They replaced the same with new pipes on war foot basis on that day.

**இதனை இதனால் இவன்முடிக்கும் என்றாய்ந்து
அதனை அவன்கண் விடல்.**

**முறைசெய்து காப்பாற்றும் மன்னவன் மக்கட்கு
இறையென்று வைக்கப் படும்.**

The above two Kurals suits you well at this movement. This is not just merely a boasting comment by a consumer. It came from the heart of group of consumers. Many consumers may not find time to appreciate your hard and team work although it is in their heart. Keep it up. Once again thanks to all on behalf of our street as well as on behalf of other areas.

G. Chandrasekar
On behalf of 14th Cross Street.