



Subject Metro Water Supply @ Ramachandra Road, Mylapore
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Dear Sirs

We have experienced an abrupt stoppage of Metro Water Supply to our apartment and few other buildings near us. Subsequent to the complaints made, and on persistent attempts to restore supply, CMWSSB team has identified possible blockage in the mains along our Road.

On further investigation, it was found that, a major choke due to Roots from the nearby Peepul Tree after having found its way in, has grown over several years and ultimately blocked supply of water completely.

The portion the main line where the blockage was suspected, has been located and removed completely by the team of CMWSSB Executives and the field force in a very tidy manner. Supply resumed since this morning. We will observe for the next few days and revert to your Area Offices, in case of any help

Special thanks to the Mrs.Bhavani and team from the Local Office - 123 for the cooperation and support extended and their persevered efforts in resolving this issue, which was challenging

I thank Thiruvalargal Ramalingam, Ayyanar Bharathi, Lakshmanan, Sathyamurti for their spontaneous response, followup support extended

Thanking you and with Best Regards
K Viswanathan
Resident
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