

From: Krishnamohan Ramachandran krish.rkm@gmail.com

Sent: Fri, 15 Apr 2016 00:03:41 +0530

To: Tripta Kapoor vikram_ibha@rediffmail.com

Subject: Mr.Vedagiri of First Seaward road Thiruvanmiyur

Dear Mr. Kapur,

My mother (87 years old) lives on 39. Rukmani road Kalakshetra colony. For some reason the water to the apartment has stopped coming over the last week. While the building next door gets water.

I understand that some repairs are going on and hence this issue.

This morning since Most Metro water stations were not working, my mother was directed to go to the station at 1st Seaward road to request for a lorry load of water.

I went there this morning and was pleasantly surprised at how efficiently and politely Mr. Vedagiri handled the whole situation.

The tanker with water at Rs.400/- for 6000 litres arrived an hour later. :)

We are all quick to complain. Seldom do we find time to say a few words about a positive experience such as this.

I thought I should bring this to your notice.

Warm regards

Krish