

Procedure for new Water Supply Connection to Industries / Institutions

- a. Applicant is to visit the CMWSSB Homepage (<http://www.chennaietrowater.tn.nic.in/>) and select apply for industrial water connection under Online Services.
- b. Applicant can fill in the application form and upload all required documents as per Annexure A.
- c. Once the documents are uploaded, the applicant will be redirected to a payment gateway and make the necessary processing fee payment online.
- d. The Executive Engineer schedules an inspection of the site (within 7 working days of receipt of application) and intimates the applicant through the online portal. The applicant receives an email and SMS notification of the same.
- e. Post inspection the Executive Engineer will raise queries if any on the application. All queries will be raised at once and within 7 working days of receipt of application.
- f. Once all queries are responded to, the Executive Engineer prepares an Estimate and places the feasibility report before management Committee for decision.
- g. The Management Committee meets and intimates its decision regarding approval/ rejection of the applicants request for giving new water supply connection.
- h. If the request is approved, the applicant is to pay the Estimate amount through the online payment gateway.
- i. CMWSSB initiates tendering procedure for issue of work order to give new water supply connection through CMWSSB Registered contractor.
- j. Once the water supply connection is provided as per Estimate specifications and standards, the applicant will be notified via the online system.

The treated water will be supplied as per IS 10500/2012 or its latest revision.

Annexure A – List of Documents to be Uploaded

1. Site Plan (Scale not less than 1:400)
2. Sump drawing specifying height of sump
3. Ownership proof (Sale deed/ lease deed/ rental deed) self-attested by the applicant