

Press Release No. 7/2019

Dt. 07.02.2019

**OPEN HOUSE MEETING TO BE HELD AT METROWATER AREA
OFFICES ON 09.02.2019 - CHENNAI METROWATER**

The Open House meeting will be held at 15 Metro Water Area Offices on **09.02.2019 – Saturday**.

The Open House Meeting will be held during the Second Saturday of every month. This month it will be held on **09.02.2019** in all Metro water Area Offices between 10.00 a.m. to 1.00 p.m.

The area offices are as follows:

Area Office-1	-	Thiruvottiyur
Area Office-2	-	Manali
Area Office-3	-	Madhavaram
Area Office-4	-	Tondiarpet
Area Office-5	-	Royapuram
Area Office-6	-	Thiru-vi-ka Nagar
Area Office-7	-	Ambattur
Area Office-8	-	Anna Nagar
Area Office-9	-	Teynampet
Area Office-10	-	Kodambakkam
Area Office-11	-	Valasaravakkam
Area Office-12	-	Alandur
Area Office-13	-	Adayar
Area Office-14	-	Perungudi
Area Office-15	-	Sholinganallur

Consumers are requested to furnish their complaints regarding water supply and sewage removal. They can also clarify their doubts regarding water, Sewerage tax and water charges during this meeting.

In order to redress the grievances of the public, it is ordered to conduct these meetings by Superintending Engineers in every Area and should also go round these Area Offices during the time of Open House Meeting. Hence, the public are requested to utilize the open house meeting to record their complaints regarding water supply and sewerage problems and pending water/sewer new connections and also water tax / charges to Metro water and Maintaining of Rainwater Harvesting Structures.

During Open House Meeting, held last month (January 2019), 38 petitions were received regarding water supply and sewage disposal and 25 petitions have been rectified. Action is being taken on the remaining 13 petitions.

**PUBLIC RELATIONS MANAGER
Chennai Metrowater**