

From: **LV Srinivasan** <[lalgudi.srini@gmail.com](mailto:lalgudi.srini@gmail.com)>  
Date: Fri, May 12, 2017 at 6:39 PM  
Subject: Online water booking  
To: [md@cmwssb.in](mailto:md@cmwssb.in)  
Cc: [cmwssba09@gmail.com](mailto:cmwssba09@gmail.com)

Dear Sir,

I congratulate you and all your concerned officials for this fantastic initiative of online water lorry booking. Kudos to all those who made it happen. Hope the execution is also smooth and internet booking is treated as normal booking in person and priority maintained accordingly.

In online booking I notice that info on tax arrears is also captured. This is a very good input. To recognise the honest tax payers, you should supply water only to those who do not have any water tax arrears. This will also ensure that people pay up their dues.

On a different note, the water supply into our sump is very minimal and erratic for the past two months. If it is not possible to sustain piped supply, you can make a formal announcement about stoppage of supply so that we will not expect any water supply through your pipes until the situation improves. Also I would request you to waive off the water charge from April 2017 in the light of inadequate and erratic water supply.

Well done once again for this online water lorry booking initiative.

Regards

L.V.Srinivasan,  
Old 12, New 27, Vijayaraghava Road, T.Nagar,  
Chennai -17.  
Cell : 9790 800 800